



Hilton Head Dental, PA
Experience the Difference

Thank You for Selecting Our Dental Team

To help us meet all your healthcare needs, please fill out this form completely in ink.
If you have any questions or need assistance, please ask us and we will be happy to help.

Patient Information (Confidential)

Name _____ Patient Number _____
Date _____
Soc. Sec. # _____ Birthdate _____ Home Phone _____
Address _____ City _____ State _____ Zip _____
Email _____ Fax _____ Cell Phone _____
Check Appropriate Box: Minor Single Married Divorced Widowed Separated
If Student, Name of School / College _____ City _____ State _____ Full Time Part Time
Patient's or Parent's Employer _____ Work Phone _____
Business Address _____ City _____ State _____ Zip _____
Spouse or Parent's Name _____ Employer _____ Work Phone _____
How did you hear about our office (✓ all that apply) Yellow Pages Magazine Radio Website Location
 Cable Mail Invitation Referral _____ Other _____
Person to Contact in Case of Emergency _____ Phone _____

Responsible Party

Name of Person Responsible for this Account _____ Relationship to Patient _____
Address _____ Home Phone _____
Driver's License # _____ Birthdate _____ Financial Institution _____
Employer _____ Work Phone _____ SSN# _____
Is this Person Currently a Patient in our Office? Yes No
For your convenience, we offer the following methods of payment. Please check the option you prefer. Payment in full at each appointment.
 Cash Personal Check Credit Card VISA MasterCard Amer. Express Discover

Insurance Information

Name of Insured _____ Relationship to Patient _____
Birthdate _____ Social Security # _____ Date Employed _____
Name of Employer _____ Union or Local # _____ Work Phone _____
Employer Address _____ City _____ State _____ Zip _____
Insurance Company - Please fill out attached Insurance Questionnaire

Do You Have Any Additional Insurance? Yes No If Yes, Complete the Following

Name of Insured _____ Relationship to Patient _____
Birthdate _____ Social Security # _____ Date Employed _____
Name of Employer _____ Union or Local # _____ Work Phone _____
Employer Address _____ City _____ State _____ Zip _____
Insurance Company _____

Over Please

Patient Medical History

Physician _____ Office Phone _____ Date of Last Exam _____

Yes No

- Are you under medical treatment now? Yes No
- Have you ever been hospitalized for any surgical operation or serious illness within the last 5 years? Yes No
If yes, please explain _____
- Are you taking any medication(s) including non-prescription medicine? Yes No
If yes, what medication(s) are you taking? _____
- Have you ever taken Phen-Fen/Redux? Yes No
- Do you use tobacco? Yes No
- Do you use controlled substances? Yes No
- Are you wearing contact lenses? Yes No
- Do you have or have you had any of the following?

	Yes	No		Yes	No		Yes	No
High Blood Pressure	<input type="checkbox"/>	<input type="checkbox"/>	Heart Disease	<input type="checkbox"/>	<input type="checkbox"/>	Chest Pains	<input type="checkbox"/>	<input type="checkbox"/>
Heart Attack	<input type="checkbox"/>	<input type="checkbox"/>	Cardiac Pacemaker	<input type="checkbox"/>	<input type="checkbox"/>	Easily Winded	<input type="checkbox"/>	<input type="checkbox"/>
Rheumatic Fever	<input type="checkbox"/>	<input type="checkbox"/>	Heart Murmur	<input type="checkbox"/>	<input type="checkbox"/>	Stroke	<input type="checkbox"/>	<input type="checkbox"/>
Swollen Ankles	<input type="checkbox"/>	<input type="checkbox"/>	Angina	<input type="checkbox"/>	<input type="checkbox"/>	Hay Fever / Allergies	<input type="checkbox"/>	<input type="checkbox"/>
Fainting / Seizures	<input type="checkbox"/>	<input type="checkbox"/>	Frequently Tired	<input type="checkbox"/>	<input type="checkbox"/>	Tuberculosis	<input type="checkbox"/>	<input type="checkbox"/>
Asthma	<input type="checkbox"/>	<input type="checkbox"/>	Anemia	<input type="checkbox"/>	<input type="checkbox"/>	Radiation Therapy	<input type="checkbox"/>	<input type="checkbox"/>
Low Blood Pressure	<input type="checkbox"/>	<input type="checkbox"/>	Emphysema	<input type="checkbox"/>	<input type="checkbox"/>	Glaucoma	<input type="checkbox"/>	<input type="checkbox"/>
Epilepsy / Convulsions	<input type="checkbox"/>	<input type="checkbox"/>	Cancer	<input type="checkbox"/>	<input type="checkbox"/>	Recent Weight Loss	<input type="checkbox"/>	<input type="checkbox"/>
Leukemia	<input type="checkbox"/>	<input type="checkbox"/>	Arthritis	<input type="checkbox"/>	<input type="checkbox"/>	Liver Disease	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes	<input type="checkbox"/>	<input type="checkbox"/>	Joint Replacement or Implant	<input type="checkbox"/>	<input type="checkbox"/>	Heart Trouble	<input type="checkbox"/>	<input type="checkbox"/>
Kidney Diseases	<input type="checkbox"/>	<input type="checkbox"/>	Hepatitis / Jaundice	<input type="checkbox"/>	<input type="checkbox"/>	Respiratory Problems	<input type="checkbox"/>	<input type="checkbox"/>
AIDS or HIV Infection	<input type="checkbox"/>	<input type="checkbox"/>	Sexually Transmitted Disease	<input type="checkbox"/>	<input type="checkbox"/>	Mitral Valve Prolapse	<input type="checkbox"/>	<input type="checkbox"/>
Thyroid Problem	<input type="checkbox"/>	<input type="checkbox"/>	Stomach Troubles / Ulcers	<input type="checkbox"/>	<input type="checkbox"/>	Other _____	<input type="checkbox"/>	<input type="checkbox"/>

9. Are you allergic to or have you had any reactions to the following? Yes No

- Local Anesthetics (e.g. novocain) Yes No
- Penicillin or any other Antibiotics Yes No
- Sulfa Drugs Yes No
- Barbiturates Yes No
- Sedatives Yes No
- Iodine Yes No
- Aspirin Yes No
- Any Metals (e.g. nickel, mercury, etc.) Yes No
- Latex Rubber Yes No
- Other _____ Yes No

10. Women Only:

- Are you pregnant or think you may be pregnant? Yes No
- Are you nursing? Yes No
- Are you taking oral contraceptives? Yes No

Patient Dental History

Name of Previous Dentist _____ Date of Last Exam _____

Previous Dentist's Location _____ Date of Last Cleaning _____

Yes No

- Do your gums bleed while brushing or flossing? Yes No
- Are your teeth sensitive to hot or cold liquids/foods? Yes No
- Are your teeth sensitive to sweet or sour liquids/foods? Yes No
- Do you feel pain to any of your teeth? Yes No
- Do you have any sores or lumps in or near your mouth? Yes No
- Have you had any head, neck or jaw injuries? Yes No
- Have you ever experienced any of the following problems in your jaw?

Clicking	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Pain (joint, ear, side of face)	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Difficulty in opening or closing	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Difficulty in chewing	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
- Do you have frequent headaches? Yes No
- Do you clench or grind your teeth? Yes No
- Do you bite your lips or cheeks frequently? Yes No
- Have you ever had any difficult extractions in the past? Yes No
- Have you ever had any prolonged bleeding following extractions? Yes No
- Have you had any orthodontic treatment? Yes No
- Do you wear dentures or partials? Yes No
If yes, date of placement _____
- Have you ever received oral hygiene instructions regarding the care of your teeth and gums? Yes No
- Do you like your smile? Yes No

Authorization and Release

The health information that I have given is correct to the best of my knowledge. All information is strictly confidential and it is my responsibility to inform this office of any changes in my medical status. I am fully aware of HILTON HEAD DENTAL'S payment policy. Payment is due in full at the time of treatment, unless prior arrangements have been approved. Our office will be happy to file your insurance, having the insurance company responsible to you.

Signature _____

Date _____



Hilton Head Dental, PA

Experience the Difference

INSURANCE QUESTIONNAIRE

DATE: _____ PATIENT NAME: _____

SS# _____ DOB _____

INSURANCE SUBSCRIBER'S NAME: _____

SS# _____ DOB _____

PATIENT'S RELATIONSHIP
TO SUBSCRIBER:

_____ Self _____ Spouse _____ Child _____ Other

Employer's Name: _____

Dental Insurance Co: _____ Group #: _____

Insurance Claims Address: _____

PLEASE CONTACT YOUR BENEFIT PLAN ADMINISTRATOR OR INSURANCE REPRESENTATIVE IF YOU NEED ASSISTANCE IN COMPLETING THE FOLLOWING SECTION:

PLEASE ASK YOUR INSURANCE REPRESENTATIVE THE FOLLOWING QUESTIONS:

What is the Policy Effective Date? _____ Is coverage: Single? _____ Spouse? _____ Family? _____

What is the Maximum Benefit Amount? _____ Is there a deductible? _____ If yes, what is the dollar amount? _____

What does the deductible apply to? _____

At what percentage are the following services paid? Preventive? _____ % Basic? _____ % Major? _____ %

How often are preventive cleanings allowed? _____

Is exam included? _____

How often are X-rays allowed? Bitewings? _____ Full Mouth Series? _____ Panorex? _____

Is there a Missing Tooth Clause? _____

Are there any Waiting Periods? _____

Are Periodontal Services covered? _____ If yes, under Basic? _____ Under Major? _____

For Scaling/Root Planing? _____ For Gross Debridement? _____ For Fine Scale/Periodontal Maintenance? _____

Are Endodontic Services covered? (Root Canal Therapy) _____ If yes, under Basic? _____ Major? _____

Is replacement of Prosthesis covered? (Crowns, Bridges and/or Partials/Dentures) _____ If yes, after how many years? _____

Is there Orthodontic coverage? _____ If yes, what is the age limit? _____ What is the dollar amount limit? _____

Does this include removable orthodontic appliance? _____

Is Pre-Determination necessary? _____ If yes, what is the dollar amount? _____

Electronic Submission? _____ If yes, Payor ID# _____

THANK YOU FOR YOUR ASSISTANCE IN PROVIDING THIS INFORMATION. FILING INSURANCE CLAIMS IS A SERVICE HILTON HEAD DENTAL, P.A. IS PLEASED TO PROVIDE FOR OUR PATIENTS WITHOUT CHARGE.

Be Fit For Life ■ Eat Healthy ■ Be Fit For Life ■ Schedule Regular Exams ■ Be Fit For Life

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SMILE QUESTIONNAIRE

1. HOW HIGH ON YOUR LIST OF PRIORITIES IS YOUR DENTAL CARE?
HIGH MEDIUM LOW

2. IS YOUR MAIN REASON FOR COMING TO THE DENTIST.....
HYGIENE COSMETIC TOOTHACHE

3. DO YOU LIKE THE APPEARANCE OF YOUR TEETH, YOUR SMILE?
YES NO IF NOT, PLEASE EXPLAIN _____

4. DO YOU LIKE THE COLOR OF YOUR TEETH? YES NO
IF NOT, PLEASE EXPLAIN _____

5. DO YOU LIKE THE SHAPE OF YOUR TEETH? YES NO
PLEASE EXPLAIN _____

6. DO YOU HAVE SPACES THAT YOU DO NOT LIKE? YES NO
PLEASE EXPLAIN _____

7. ARE THERE OLD FILLINGS OR DENTAL WORK THAT YOU DO NOT LIKE?
YES NO PLEASE EXPLAIN _____

8. IS THERE ANYTHING SPECIFIC YOU WOULD LIKE TO CHANGE IN THE
APPEARANCE OF YOUR TEETH? _____

9. HOW WOULD YOU LIKE YOUR TEETH TO LOOK? _____

10. HOW COMFORTABLE ARE YOU COMING TO THE DENTIST?
SCALE 1 TO 10 _____

PAYMENT POLICY

- As a courtesy, we will file in-network insurance claims, therefore we will request a copy of your insurance card at the time of each visit.
- Patients are responsible for any deductible, co-payment, or charges not reimbursed or allowed by insurance.
- If the patient is a minor (18 years or younger), the parent or guardian is responsible for payment of the account, in accordance with the outlined policy above.
- You will receive statements. Any account not paid in full within 45 days, will be considered past due and will be subject to 8% interest charges, added every 45 days. If past due accounts are not paid, they will be subject to court, or collections, where there will be additional fees, such as administration, court fees, collection fees and you will be responsible for all Hilton Head Dental attorney fees.
- You will be required to either maintain a credit or have a credit card on file with us. For insured patients, your credit card will be charged once your EOB arrives and there is a balance.
- Please be aware we will add a \$100 fee for returned checks.
- Patients having dental insurance will be expected to contact their insurance carrier if there is a delay in payment. Please understand that insurance is a contract between you and your carrier, therefore, you are responsible for your bill.
- If you have difficulty paying your account, please contact our billing department.
- Credit Card payments made over the phone are subject to a 5% processing fee and if a signature is required on the merchant receipt, the below signature signifies you agree to pay the total amount in accordance with the issuers agreement. (Visa, MasterCard)
- In case of divorce, the parent who brings the child/children in for treatment is responsible for payment; There are no exceptions.
- Patient is responsible for maintaining current address and phone number with our office.

ACKNOWLEDGEMENT AND AUTHORIZATION

I have read, understand and agree to the above policies. I understand the charges not paid by my insurance company, for any reason as well as co-payments and deductibles are my responsibility. I authorize and assign my insurance benefits to be paid directly to Hilton Head Dental. I authorize Hilton Head Dental to release any dental or other information to my insurance company when requested.

Patients Signature

Today's Date

MULTIPLE INSURANCES

If there are multiple insurances, in network or not, the primary insurance company will be the only insurance company that has any "write-offs / adjustments" if applicable. We will then file the second insurance claim for you at that time. The remaining balance will be the patients' responsibility.

Patients Signature

Today's Date

INSURANCE CLAIM APPEAL

We provide as a courtesy to our patients, the initial submission of a claim at no cost to you. However, if insurance companies need a re-submission of a claim, a \$36 service fee may be required to cover each appeal we send to the insurance company. You may also decide to deal directly with the insurance company yourself. Please check either box and provide a signature stating that you have read the above policies and agree to follow them accordingly.

____ YES, I agree to pay a \$45 service fee for each claim appeal that is sent to my insurance company

____ NO, I choose not to pay a \$45 service fee for claim appeals and will deal directly with my insurance company.

MISSED APPOINTMENT POLICY

Should you need to cancel your appointment, please notify our team 48 hours prior to your scheduled appointment. Our office policy requires a \$75 fee be charged to you for missed appointments without this notice.

Patients Signature

Today's Date

X-ray DUPLICATING POLICY

X-rays will be provided to a single email address, only after a signed records release has been received. We will include a nominal fee of \$25.00 for the duplication of x-rays to any and all additional email addresses. This office is not responsible for X-rays sent to unencrypted email addresses. Any x-rays provided in the form of films from other dentists will be returned to you, if necessary.

Patients Signature

Todays Date

ACKNOWLEDGEMENT OF RECEIPT OF PRIVACY PRACTICE

I have reviewed a copy of the notice of privacy practices for HDD.

Patients Signature

Todays Date

CREDIT CARD AUTHORIZATION

Please Sign ,stating that you have read the below policies and agree to follow them accordingly.

I will keep a credit card on file with Hilton Head Dental. I authorize Hilton Head Dental to generate charges to my credit card for any unpaid balance without further permission or notice should my account fall into a 45 day or later(after the date of service)category. A receipt with detail explanation for any charges will be mailed to me at my home address. All personal information is protected by HIPAA and can only be used for purpose of treatment, payment or healthcare operations.

Patients Signature

Todays Date

EMERGENCY NUMBER

Emergency Number does NOT send or receive Texts. This line is ONLY monitored after business hours for phone calls, only

Patients Signature

Todays Date